



U.S. Department of Labor
Employment and Training Administration
Office of Foreign Labor Certification

Permanent Program Help Desks

Topic	Email
Foreign Labor Application Gateway (FLAG) Help Desk Technical issues or inquiries should be submitted for online Permanent Employment Certification via the FLAG Technical Help Request Form.	Online Support Form
Permanent (PERM) Program National Processing Center Help Desk Primary help desk for PERM general program questions	oflc.plc@dol.gov

Temporary Programs Help Desks

Topic	Email
Temporary Programs National Processing Center Help Desk Primary help desk for H-2A, H-2B, D-1, and CW-1 questions	oflc.tlc@dol.gov
Labor Condition Application Help Desk The Labor Condition Application (LCA) help desk handles questions and notifications from employers concerning the H-1B, H-1B1 and E-3 programs or a specific application.	oflc.lca@dol.gov
FLAG System Technical Help Desk Technical questions, troubleshooting, password resets related to the Foreign Labor Application Gateway (FLAG) System	Online Support Form



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Prevailing Wage Program Help Desks

Topic	Email
National Prevailing Wage Center Help Desk Primary help desk for prevailing wage questions	oflc.pwd@dol.gov
FLAG System Technical Help Desk Technical questions, troubleshooting, password resets related to the Foreign Labor Application Gateway (FLAG) System	Online Support Form

Ombudsman Program Help Desks

Topic	Email
H-2A Ombudsman Program Direct, paperless submission of requests for assistance to the H-2A Ombudsman Program	h2a.ombudsman@dol.gov
H-2B Ombudsman Program Direct, paperless submission of requests for assistance to the H-2B Ombudsman Program	h2b.ombudsman@dol.gov