

Root Causes of Improper Payments

- ❖ Improper UI payments are classified into several causes.
 - 1) Benefit Year Earnings (BYE) (29.3%) – the claimant continues to claim and receive benefits after returning to work;
 - 2) Separation Issues (19.0%) – information regarding the claimant’s separation from work is received after a claim is paid that disqualifies the claimant from being eligible for benefits and creates an overpayment (employer sends inaccurate or late information or a ruling is made on appeal);
 - 3) Work Search (18.2%) – inability to validate that the individual has met the state’s work search requirements, which disqualifies the claimant from being eligible for benefits;
 - 4) Employment Service (ES) Registration (11.6%) – the claimant is not registered with the state’s Employment Service or job bank as required by state statute, disqualifying the claimant from being eligible for benefits;
 - 5) Able and Available (5.4%) – the claimant is later determined to be unable or unavailable for work (in the hospital, in jail, etc.), disqualifying the claimant from being eligible for benefits;
 - 6) Base Period Wages (5.3%) – it is later determined that the claimant’s base period wages were over-reported (due to employer error or an automation error), and the claimant is determined to be eligible for fewer benefits than they have received.

Causes of UI Overpayments FY 2010 Annual Report Rate

