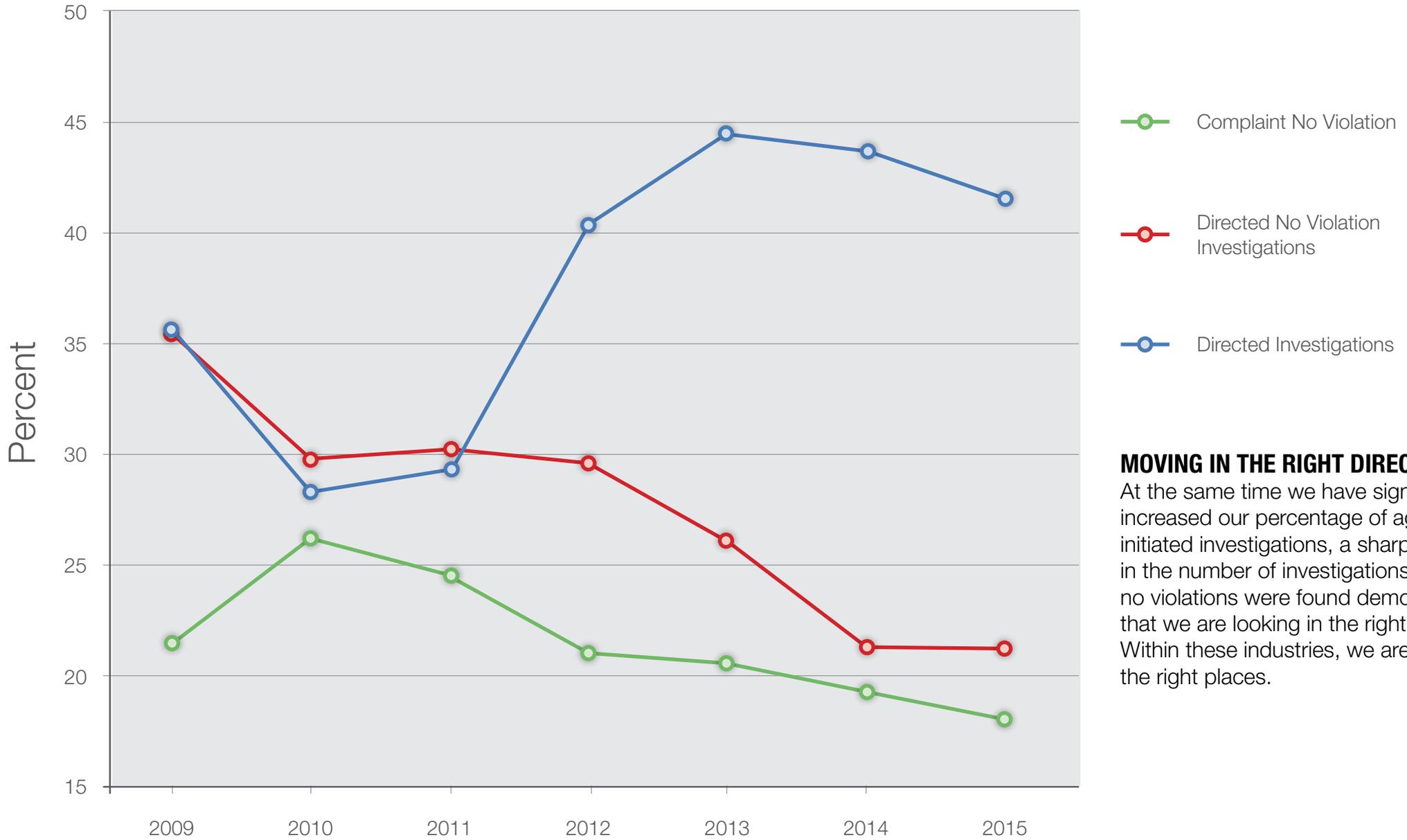


# Percent Complaint and Directed Investigations



**MOVING IN THE RIGHT DIRECTION:**  
At the same time we have significantly increased our percentage of agency-initiated investigations, a sharp decrease in the number of investigations in which no violations were found demonstrates that we are looking in the right industries. Within these industries, we are looking in the right places.