Pharmacy Benefits

Presented by:

Division of Energy Employees Occupational Illness Compensation (DEEOIC)

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Overview

- Covered Medications
- Upcoming Changes to Pharmacy Benefits
- New Medical Benefits Identification Card (MBIC)
- Benefits Contact Information



What Medications are Covered?

- DEEOIC will pay for medications that your doctor prescribes to treat an accepted condition.
- DEEOIC does not require you to pay a co-payment or deductible.

Accepted Conditions

An employee who meets the statutory conditions of coverage is entitled to medical care consisting of services, appliances, and supplies prescribed or recommended by a qualified physician considered likely to cure, give relief, or reduce the degree or the period of that condition, and which DEEOIC considers likely to cure, give relief, or reduce the degree or the period of that illness.



What is Changing?

- DEEOIC entered into an agreement with myMatrixx to provide pharmacy services for prescriptions associated with your DEEOIC claim.
- myMatrixx has a network of pharmacies throughout the country to provide prescription medications to DEEOIC claimants.
- myMatrixx will handle billing for prescriptions and will have a call center staffed 24/7 to answer questions.

What services does myMatrixx offer to DEEOIC Claimants?

- **Pharmacy Network.** myMatrixx has a nationwide network of pharmacies where claimants can get prescriptions filled for generic or non-generic medications prescribed for their accepted conditions. myMatrixx will also process prescriptions for non-network pharmacies.
- **Home Delivery.** myMatrixx offers a home delivery option for up to a 90 day supply of medications prescribed for their accepted conditions.
- **Durable Medical Equipment** (DME) myMatrixx can facilitate the fulfillment of DME needs including oxygen, wheelchairs, bed care products and other medically necessary equipment or supplies.

DEEOIC **does NOT** endorse or sponsor any provider. Claimants may choose their pharmacy, medical provider, or durable medical equipment provider.

Medical Benefits Identification Card (MBIC)

- CNSI Manages the printing and issuance of medical benefit cards
 - Will print and issue replacement MBIC's to all DEEOIC claimants with accepted medical conditions.
- This new card contains updated information for your pharmacy to bill myMatrixx for medications.
- Take this card to your pharmacy so your pharmacy has the new information to bill for your medications.
- You can use your card for pharmacy benefits at any pharmacy throughout the country to fill prescriptions for medications used to treat DEEOIC approved conditions.

Covered Medications

- Covered medications are not listed on the new card. Most drugs, or classes of drugs, prescribed by your doctor for the treatment of your DEEOIC approved conditions will be covered. Your pharmacist can determine if a drug or drug class is covered once they begin processing the prescription using the myMatrixx pharmacy billing information.
- You may also log into the OWCP Medical Bill Processing portal at https://owcpmed.dol.gov to review a list of your accepted conditions.
- Use other insurance or Medicare for medications that are not for DEEOIC approved conditions.

Contact Phone Numbers

- Pharmacy Bill Processing (myMatrixx)
 - myMatrixx contact information will be available once myMatrixx begins processing pharmacy billing.
- Medical Bill Processing Agent (CNSI): 866-272-2682
 - Customer Service Agents are available Monday-Friday, 8:00 a.m. to 8:00 p.m. (ET)



Medical Billing Address		General Correspondence and Claim Forms	Energy Document Portal (EDP)
Division of Energy Employees Occupational Illness Compensation (DEEOIC) General Bills P.O. Box 8304 London, KY 40742-8304	Pharmacy Billing Address myMatrixx address will be available once myMatrixx begins processing pharmacy billing	U.S. Department of Labor OWCP/DEEOIC P.O. Box 8306 London, KY 40742-8306	https://eclaimant.dol.gov/portal/
Documents to send to P.O. Box 8304: OWCP 1500 OWCP 915 OWCP 957		 Documents to send to P.O. Box 8306 General Correspondence Documents supporting claim (medical records, employment records, birth certificates, etc.) Claim forms (e.g. EE-1, EE-2, EE-3) Form EN-20 Form EE-17A Requests for Ancillary Medical Services 	 General Correspondence Documents supporting claim (medical records, employment records, birth certificates, etc.) Form EE-17A Request for Ancillary Medical Services EN-20 with verified signature OWCP 915 (new) OWCP 957 (new)

DEEOIC Online Resources

- DEEOIC Website
 - Procedure Manual
 - Information for Medical Providers
- DEEOIC Resource Centers
- CNSI Portal: Tutorials, claimant eligibility inquiry, how-to-guides
- DEEOIC ECOMP: When myMatrixx's website becomes available you will be able to view the status of medical and pharmacy bills submitted in your claim by logging onto ECOMP
- DEEOIC Public Mailbox: <u>DEEOICbillinquiries@dol.gov</u>

Questions



Questions can also be submitted to DEEOIC-Outreach@dol.gov

Thank you very much for attending the DEEOIC Webinar