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EXECUTIVE SUMMARY

- Senior Project Manager with over 10 years experience managing global, large scale web based multi-phase and multi-application implementations.
- Managed off-shore, cross-functional project teams providing overall direction for SDLC achieving project milestones and deliverables.
- Certified Scrum Master. Achieved phenomenal project success utilizing hybrid Agile/Waterfall project management methodologies and best practices.
- Consulting experience in Big 5 consulting companies as Project Manager and Business Process Lead for full life cycle ERP implementations.
- Clients include fortune 500 companies like Schwab, Alza, Cadence, Palm, Broadvision, HK Telecom, and Farmers Insurance.
- Worked in a wide range of industries including High Tech, Healthcare, Finance, Telecom, Insurance, Construction and Utilities.
- Excellent business acumen, presentation, communication, listening, facilitation, training, change management and consensus building skills achieving successful on-time projects.

EXPERIENCE

ORACLE   *Redwood Shores, California*
Senior Project Manager   *December 2010 to July 2015*

- Project Manager for developing multi-phase custom Java Portal supporting Global Marketing lines of business with over 5000 users.
- Managed development timelines, business requirement analysis, process re-engineering, status reporting, implementation, testing, training, support and communications.
- Utilizing hybrid Agile/Waterfall project methodologies and best practices to successfully manage multiple concurrent project phases achieving phenomenal customer success.
- Achieved consensus on functional and technical configuration changes for multiple system interfaces, data conversions and decommissioning of systems.
- Created end user training tutorials, video presentations, and web based monthly release training to over 3000 users as post go-live production support.
- Achieved project milestones and deliverables for SDLC while adhering to project scope, schedule, quality and budget.
- Effectively collaborated as a team player understanding multi-cultural, and off-shore team dynamics across cross-functional teams achieving project milestones.
- Engaged with all levels of management from team members on up to C-level Executives.
- Certified Scrum Master from Scrum Alliance.

PRICEWATERHOUSECOOPERS   *San Francisco, California*
Siebel 5, 6, and 7 Certified Consultant   *June 2001 to August 2002*

- Project Manager and Business Process Lead for SDLC of Enterprise Siebel implementations achieving successful on-time projects.
- Conducted stakeholder workshops to identify and define business processes and business requirements successfully delivering high quality projects.
- Created requirements analysis, gap analysis, implementation, system and integration testing, customer training and support, pilot, and Go-Live efforts.
- Trained users on Siebel applications.
- Successfully helped create and present proposals to clients resulting in new business development.

SIEBEL SYSTEMS   *San Mateo, California*
Siebel Customer Certified Consultant   *September 1998 to May 2001*

- Managed various phases of Siebel implementation life cycle, including functional requirements analysis, detailed design, implementation, integration testing, customer training and support.
- Configured and designed Siebel Enterprise applications for Farmers Insurance, Schwab, SGI, Alza, HK Telecom.
- Liaison between business and development team during configuration process to achieve functional specifications.
- Managed System Change Requests in order to minimize scope creep.
- Conducted User Acceptance Testing, created test scripts and logged test problem reports.
- Conducted Road show events to demonstrate Siebel applications.

KPMG PEAT MARWICK LLP   *Mountain View, California*
Consultant - CRM Practice   *October 1997 to September 1998*

- Project manager for developing worldwide intranet site accessing business critical information.
- Implemented Pivotal sales force automation software for Broadvision (Enterprise Business Portals) and a global SFA project for Cadence Design Systems.
- Conducted requirements gathering, development, customization, user support and training using Pivotal SFA applications.
- Maintained reports on Synchronization Status, User Issues and Usage of the new system to evaluate success of the project.

EDUCATION

Master of Business Administration (MBA major in MIS) - 1997
University of Houston, Texas   *GPA: 3.8/4.0 Dean's Academic Excellence Award*
Master of Arts (major in Economics) - 1993
Madras University, India   *Rank:* *Top 5% of Class*

CERTIFICATIONS

Scrum Master Certification from Scrum Alliance
Siebel 5, 6, and 7 Certifications